

2019 New Zealand HOTEL INDUSTRY CONFERENCE

DAY TWO

**Thursday 20 June 2019
Cordis, Auckland "The Great Room"**

NEW ZEALAND HOTEL INDUSTRY CONFERENCE

hosted by



7:30 - 8:30

REGISTRATION

8:30 - 8:45

Welcome

Nadine Higgins, Master of Ceremonies

Sally Attfield, Hotel Sector Manager
Tourism Industry Aotearoa

Stephen Hamilton, Managing Director
Horwath HTL New Zealand

8:45 - 8:50

Platinum Sponsor Welcome

Lani Hagaman, Executive Chairwoman of the Board
Scenic Hotel Group

8:50 - 9:20

Keynote Speaker

Heidi Kunkel, Vice President Operations Australasia
Hilton Hotels & Resorts

9:20 - 10:00

Dealing with Change

Chaired by

Chris Roberts, Chief Executive, *Tourism Industry Aotearoa*

Panellists

Tim Alpe, Chief Executive, *Jucy Snooze*

Leanne Harwood, Managing Director, Australasia and Japan, *InterContinental Hotels Group*

Continue over

Simon McGrath, Chief Operating Officer Pacific, *Accor*

Kevin O'Sullivan, Chief Executive Officer
New Zealand Cruise Association

Brett Thomas, Head of Public Affairs, *Airbnb*

10:00 - 10:30

MORNING TEA

10:30 - 11:00

Economic Outlook

Dominick Stephens, Chief Economist
Westpac



11:00 - 11:40

Living with the Living Wage

Chaired by
Nuwanthie Samarakone, Co-founder, *Tourism Talent*

Panellists

Craig Binney, Human Resources Manager
Scenic Hotel Group

Les Morgan, Chief Operating Officer
Sudima Hotels and Hind Management

Ryan Sanders, Founder, *Haka Tourism Group*

Bruce Sheppard, Managing Partner, *Gilligan Sheppard*

11:40 - 11:55

Value over Volume: *The Outlook for Growth*

Stephen England-Hall, Chief Executive
Tourism New Zealand

11:55 - 12:10

State of the Nation: Reality Check

Stephen Hamilton, Managing Director
Horwath HTL New Zealand

12:15 - 1:15

LUNCH sponsored by *Marriott International*



1:15 - 2:00

Whittaker's Story

Philip Poole, Chief Marketing Officer
Whittaker's Chocolate



2:00 - 2:30

Keynote Interview

Graeme Stephens, Chief Executive
SKYCITY Entertainment Group

2:30 - 3:00

Market Update

Jesper Palmqvist, Area Director Asia Pacific, *STR*

3:00 - 3:30

AFTERNOON TEA

3:30 - 4:15

Role of today's General Manager

Chaired by

James Chappell, Global Business Director, *Horwath HTL*

Panellists

Richard Bungereoth, General Manager

Te Waonui Forest Retreat

Paul Columbus, General Manager

Novotel & ibis Budget Auckland Airport Hotels

Bruce Garrett, Managing Director

Brook Serene Hotel Management

Scott Hamilton, General Manager

InterContinental Hotel Wellington

Nicole Lawson, Group General Manager

Jet Park Hotels

Pipiana Whiston, General Manager

Millennium Hotel Rotorua

4:15 - 5:00

Keynote Speaker

Rt Hon Sir John Key GNZM, AC

5:00 - 5:05

Key take-outs with Nadine

5:05 - 6:35

COCKTAIL FUNCTION

sponsored by *Hilton Hotels & Resorts*

Hilton

6:35 - 10:35

GALA DINNER AND NEW ZEALAND HOTEL INDUSTRY AWARDS CEREMONY jointly sponsored by *Cordis* and *Table Hub*

